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| Event | TRIGGER | SOURCE | USE CASE | RESPONSE | DESTINATION |
| Inquiry for a product. | Customer inquire for a product. | Customer. | Customer ask store staff about products. | Staff checks the system. | Staff |
| Checks product availability | Staff checks the system. | Staff. | Staff checks the system. | system show results. | Staff. |
| Staff give product details | Customer inquire | Staff | Customer ask details of the product | Staff give the details of the product | Customer |
| Customer buys products. | Customer needs the product. | Customer. | Staff takes out the products. | Staff enters the transaction to the system. | System |
| Verifying of transactions. | Every end of the day admin staff verifies all transactions. | Admin Staff. | Admin Staff checks the system. | Admin staff checks if all the transactions is error-free. | Admin staff. |
| Creating Reports. | Creates  Monthly reports | System. | System calculates the data. | System notifies the admin staffs. | Admin Staff. |
| Restock products. | Ordering point. | System. | Database notifies the staffs. | Admin staffs order from suppliers. | System. |
| Delivery of products. | Admin staffs request for restock. | Supplier. | Supplier delivers products to the warehouse. | Admin staff verifies the delivered products. | Supplier. |
| Categorizing of products. | New delivery of products. | Staff. | Admin staffs prepares the delivered products. | Staff manually organize the products. | staff. |
| Pricing of products. | New delivery of products. | Admin staff. | Admin staff checks the receipts of the delivery. | Admin staff bases the prices of the products from the receipts. | Admin Staff. |
| Update products. | Stocks need to be updated. | Staff. | Staff checks the data that needed to be updated. | Staff enters data to update database. | System. |